

# Invoice



**From:**

SERVICE FIRST HVAC SOLUTIONS CO.

721 Amsterdam St.

Woodstock, IL 60098

ServicePro@servicefirstusa.com

24/7 Dispatch: +1 (866)922 2580

Invoice Number	INV-2941
Invoice Date	February 2, 2024
Due Date	February 12, 2024
<b>Total Due</b>	<b>\$0.00</b>

**To:**

Solazo

5600 S Pulaski Rd, Chicago, IL 60629

Solazo MAU Trouble shooting- found anti defrost board shutting off the unit when temperature is below 30 F, I have disabled the anti defrost control.

Joel's notes: the unit has been running good ever since that control was removed, I think is best to leave unit running without it, I've also doubled checked with tech support and they agree.

Hrs/Qty	Service	Rate/Price	Adjust	Sub Total
1	Service Call- No heat/ no MAU air Called- tech support on hold for 45mins. Reseted unit and it started working again.	\$185.00	0%	\$185.00

All invoices are due according to the terms shown on your invoice, All cancellations are subject to restocking charges for up to 30% of the total of the invoice and special orders shipping and labor charges are not refundable.

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Hrs/Qty	Service	Rate/Price	Adjust	Sub Total
1.5	Service Call - MAU running continuously with out exhaust fans. Reseted system- Called tech support, based on the alarm code they suggested that the cat 5 wire between the control cabinet and the MAU was faulty. I tested the wire and replaced the terminals, restated system= OK	\$185.00	0%	\$277.50
2.5	Service Call- MAU no heat: outdoor temp 12F. Troubleshooted system found alarm code, failure to ignite, system lock out, after intensive troubleshooting , I found that the anti frost board was locking out the unit and would not reset even when the system was restarted. I bypassed the control and restarted the unit. Unit is woking good, I do believe that this control is not needed and should be eliminated from the system, its been almost 2 weeks and we haven't had any problems with the unit since the control was removed.	\$185.00	0%	\$462.50
3	Travel and Tolls	\$35.00	0.00%	\$105.00

Sub Total	\$1,030.00
Tax	\$0.00
Paid	-\$1,030.00
<b>Total Due</b>	<b>\$0.00</b>

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Service First HVAC Solutions Co.

For credit card payments:  
<https://www.servicefirstusa.com/credit-card-authorization/>

Paid

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